

Support Safety Piece of Mind Security



Make your ride the best....



Honda Rider Assist limitations & exclusions

Honda Rider Assist applies to registered Honda road or road/trail motorcycles sold only in Australia, whilst travelling on gazetted roads trafficable via normal two wheel drive recovery vehicles, provided the motorcycle is well maintained and in a sound roadworthy condition.

We reserve the right not to extend Honda Rider Assist to you if, in our sole opinion, you do not conduct regular preventative maintenance as specified by Honda of your motorcycle or an after market accessory fitted to your motorcycle causes the breakdown or you misuse Honda Rider Assist. In this case, you will not be entitled to a refund of your membership fee.

Any costs relating to parts, labour and any other costs associated with the repair of your motorcycle, including replacement batteries and tyres will be at your expense, unless those items are covered by a Honda warranty.

Whilst the services will be provided for owner / rider related faults such as lost keys, run out of fuel and flat tyres, any services provided due to the owner's poor maintenance, repair or accessory fitment not carried by a Honda dealer may be charged back to the owner.

We can arrange accident transportation of motorcycles or recovery of disabled motorcycles not accessible by normal two wheel drive recovery vehicles or recovery equipment; eg motorcycles located off public bitumen roads, however all costs will be your responsibility.

We do not guarantee that our Services will be continuous and uninterrupted. We will not be responsible for any delay or failure to provide any of these services.

We will not be liable to any person for loss or damage, including consequential loss or any costs, expenses, claims and demands of any kind whatsoever, suffered or incurred as a result of any act or omission by us or our employees, agents or contractors, relating either directly or indirectly to the provision of the services.

To the extent permitted by law, your only relief against us will be the re-supply of any of our services.

If your motorcycle is left unattended, we will not be able to carry out any work on your motorcycle unless keys are left with the motorcycle and approval given by the owner to commence work.

Any additional costs incurred due to the owner being away from the motorcycle and any subsequent call outs where we have attended a breakdown and the owner did not advise they would not be with the motorcycle will be at the owners' expense.

definitions

You, Your Means the nominated person as registered on the Honda Rider Assist system or the person authorised by the nominated person to ride the motorcycle.

Home address Means the nominated person's home address as registered on the Honda Rider Assist system.

Services Means the services covered by this document current from time to time.

We, Us, Our Means Honda Australia and any of it's employees, contractors, successors and/or agents.

Honda Dealer Means an authorised dealer nominated by Honda.

Methods of registration & payment

www.hondampe.com.au

Mail the completed registration form and payment to Honda Rider Assist, Reply Paid 2228, GPO Box 3405, Sydney NSW 1044.

When you join as a member of the Honda Rider Assist program, you acknowledge that you have read, understood and agree to be bound by the provisions of this document. We reserve the right to change any of the provisions of this document, including the membership fee, at any time without notice.

Membership is only valid once we have received payment. If you do not receive your membership card within 14 days of apply please call 1800 114 722.

CALL
1800 114 722
For more details

Rider Assist Registration Guide



Now, Honda riders on roads anywhere across Australia can ride secure in the knowledge that they are not riding alone. Honda will always be there, flat tyres, out of fuel, lost keys or any other inconvenience related to your Honda motorcycle is covered by Honda Rider Assist.

Honda Rider Assist has been developed by the Honda Australia and there are many benefits for Honda riders and the following information will outline the details of the Gold or Platinum programs.

Honda Rider Assist Gold Benefits & Conditions

Breakdown Assistance

Honda Rider Assist is a national service operating 24 hours a day, 365 days a year. Available to all Honda Riders for \$69 per annum.

In the event of a breakdown simply call 1800 114 722 for assistance anywhere in Australia.

Your details will be confirmed and a service operator will be dispatched to assist you, or if necessary, transport your motorcycle to a Honda dealer or your home address. (Towing restrictions apply as outlined below).

Roadside Repairs

We will rectify most common breakdown related problems eg flat batteries, lack of fuel and minor repairs. However, if parts are unavailable, or if major diagnostic equipment is required, your motorcycle may require transporting to a Honda dealer that is suitably qualified to repair your particular model Honda motorcycle.

In the interests of rider safety, we will not authorise the use of aerosol tyre repair kits for road motorcycles, the motorcycle will be transported to the nearest tyre repair facility, service station or garage.

Transporting

If your motorcycle cannot be mobilised as a result of a breakdown, not accident, we will arrange transportation to the nearest Honda dealer that is suitably qualified to repair your particular model Honda motorcycle. Transportation will be provided free of charge within a 20 kilometre radius of the breakdown in major cities and major regional towns.

In the event the motorcycle cannot be mobilised when it is 100 kilometres or more from your home address, the motorcycle will be transported to the nearest Honda dealer or your home address. Transportation for the first 80 kilometres is free of charge.

Battery/Parts Replacement

We will cover the cost of any labour or parts used to repair or rectify any breakdown which is covered by the Honda warranty, including battery replacement. Refer to your owners/service manual for details of motorcycle, parts and battery warranties.

Accident Coordination

In the event of an accident, we will advise you on correct accident procedures and arrange the transportation of your motorcycle to an authorised Honda repairer, repairer of your choice or your home address at your request.

All accident transportation costs are the responsibility of the owner/rider or your insurance company. Accident means any incident due to the impact or collision with another object, attempted theft or vandalism of the motorcycle.

Emergency Fuel

If you run out of petrol, we will either deliver an emergency supply of petrol or, where government regulations apply, transport your motorcycle to the nearest petrol station. This is free of charge within major cities and major regional towns. Outside these areas, the first 80 kilometres travel for any of our service operators will be free of charge. You must pay for any other charges.

Key Replacement

Key Replacement

Most keys cannot be cut without an ignition code. Where your motorcycle is within the metropolitan area of a major city, we will either deliver a spare key to you, or arrange for you to collect the spare key from another location. If necessary, we will transport your motorcycle to a safe location until a key is located or another key can be obtained from a Honda dealership or locksmith. It is our discretion whether to use a service operator, or locksmith and any means of transport at our disposal to perform this service. We will be responsible for costs up to \$50 for the replacement of a key, any additional expenses are your responsibility.

Emergency Contact

In the event of a breakdown or accident, we will assist you to contact your family, friends or workplace. Alternatively, at your request, we can contact them on your behalf.

Emergency Medical Advice

We offer medical advice 24 hours a day whilst you and/or your pillion passenger are travelling with the motorcycle. We can contact your doctor or another doctor at your request. If you or your pillion passenger cannot continue the journey, we can arrange an ambulance on your behalf and/or transport you and your pillion and motorcycle to your home address or destination. You or your pillion passenger will be responsible for all costs associated with such transport.

Alternative Arrangements

We can arrange accommodation, car rental and motorcycle transportation on your behalf as a result of any accident, breakdown or unforeseen family emergency whilst travelling with your motorcycle. We will not be responsible for any of these costs.

Honda Rider Assist Platinum

The following are an extension to the Honda Rider Assist Gold Program.

To all Honda riders for \$119 per annum, these benefits and conditions are an extension to the Honda Rider Assist Gold program.

Emergency Medical Advice

Medical advice is also extended to any of your immediate family members staying at home whilst you travel away from home on your motorcycle.

Extended Transporting

In the event your motorcycle cannot be mobilised due to a breakdown, not an accident, when you travel over 100 kilometres from your home, we extend transportation to 160 kilometres to the nearest Honda dealer that is suitably qualified to repair your particular model Honda motorcycle.

Emergency Accident Transport

Where you are unable to safely ride your motorcycle after an accident and you have contacted Honda Rider Assist to arrange accident assistance, we will pay for, or reimburse you for a taxi fare to the value of \$30 (inc. GST).

Legal Advice

We will provide legal advice to you by telephone in relation to matters involving your motorcycle free of charge. Legal advice will not extend to the preparation of briefs, written advice or personal interviews. The legal advice will be provided on a confidential basis.

The following benefits apply for Platinum members when your motorcycle has broken down (not in an accident) over 100 kilometres away from your home address and is immobilised for more than 24 hours.

Accommodation

Accommodation will be provided to you and your pillion passenger for a maximum of three nights to the value of \$120.00 per night (inc. GST). Accommodation benefits cease once the motorcycle has been repaired, you are responsible for any meals, telephone charges and or sundries.

Rental Car

We will provide a rental car to you or your pillion passenger for a maximum of 3 days to the value of \$90.00 per day (inc. GST).

Rental car benefits cease once the motorcycle has been repaired. You will be responsible for all fuel costs, excess kilometre charges, insurance, delivery and relocation fees and any damage to and excess payable on the rental vehicle.

Alternate Transport

If accommodation and/or rental cars are unavailable due to circumstances beyond our control, we may offer alternate air, road or rail transport to you and your pillion passenger up to a maximum of \$200.00 per person (inc. GST).

Registration Form

Honda Rider Assist Gold \$69.00

Honda Rider Assist Platinum \$119.00

Prices shown above are for a 12 month period and include GST. Honda Rider Assist is only valid after payment has been received and cleared.

Title	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Surname	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
First Name	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Address	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Town	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
State	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Phone	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Bus/Mobile	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Motorcycle particulars*

Model.....Kilometres.....

Registration no.....Year.....

Colour.....Key code.....

VIN: (17 digit VIN is located on the motorcycle head stem)

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------

Payment details

Please accept my payment of \$___:___ by

American Express Bankcard Mastercard

VISA Cheque

Card no.

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------

CCV Number. (3-4 separate digits located on the back of the card)

<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	Expiry	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
----------------------	----------------------	----------------------	----------------------	--------	----------------------	----------------------	----------------------	----------------------

Name on card:.....

Signature:.....Date: | | | | |

*A photocopy of your Honda Motorcycle Registration is required.

Cheques to be made payable to Honda MPE Australia. All entitlements and prices are valid as of the 01/02/2009 and are subject to change without notice. The services are provided on behalf of Honda MPE Australia by International SOS. Mail the completed registration form and payment to Honda Rider Assist, Reply Paid 2228, GPO Box 3405, Sydney, NSW 1044.